

COMMUTER TRANSIT SERVICE AGREEMENT

This Terms of Service Agreement ("Agreement") governs the scheduled daily commuter transportation services provided by **DEK Enterprises. LLC** operating as **take me 2 work** ("Company," "we," "us") to registered individual riders ("Rider," "you").

1. Service Scope & Subscription Structure

take me 2 work operates pre-arranged, scheduled, door-to-door shuttle and passenger transit between the Rider's confirmed residential address and work facility. Service operates as a weekly recurring flat-rate plan.

- **Weekly Rate:** The standardized fee is **\$75.00 USD per calendar week**.
- **7-Day Roundtrip Inclusions:** Covers up to fourteen (14) total trips per weekly cycle (one scheduled morning outbound trip and one scheduled evening return trip per day, Monday through Sunday).
- **Non-Transferable:** Subscriptions are registered to a single passenger and cannot be transferred, sold, or shared with colleagues or household members.
- **No Rollover Credit:** Unused trips within any active 7-day billing period do not carry over to future weeks or accrue refunds.

2. Scheduling, Pickups, and Grace Periods

- **Designated Windows:** Pickups occur at the specific doorstep or entrance agreed upon during schedule confirmation. Riders receive automated dispatch notifications with their morning and afternoon arrival windows.
- **Strict 3-Minute Departure Rule:** To protect downstream commuters from arriving late to their work shifts, vehicles will idle for no longer than three (3) minutes past the arrival alert before departing. Missed rides due to passenger absence are deemed forfeited.
- **Route Grouping:** Routes are geographically coordinated. Vehicles may make scheduled intermediate stops to board or alight other enrolled commuters.

3. Billing, Auto-Renewal, and Cancellation Policy

Commuter fees of \$75.00 are billed weekly in advance using the credit card, debit card, or approved electronic payment method on file.

- **Zero Price Surges:** The weekly rate remains locked at \$75.00 regardless of inclement weather, peak highway congestion, or fuel index shifts.
- **Cancellation & Pause Notice:** Riders may pause or terminate service with no penalties by alerting dispatch by **Friday at 5:00 PM EST** prior to the upcoming service week. Cancellations received after this deadline are non-refundable.

4. Limitation of Liability & Disclaimers

While the Company employs real-time traffic monitoring and proactive fleet dispatch, DEK Enterprises. LLC shall not be held liable for workplace disciplinary actions, lost wages, or consequential damages arising from delays caused by highway collisions, road closures, severe acts of nature, or uncontrollable emergencies. Maximum aggregate liability is strictly capped at the cumulative fees paid by the Rider during the preceding four (4) weeks.

DEK Enterprises. LLC • Corporate Dispatch

Email: contact@takeme2work.me • Telephone: (555) 825-3632 • takeme2work.me